

Welcome to Wellsoon from Practice Plus Group.

Making private healthcare
easy and accessible.



Let's chat about your choices

0330 173 2117

practiceplusgroup.com/wellsoon



Practice Plus Group
Wellsoon

Private healthcare

What is Wellsoon from Practice Plus Group?

Wellsoon is our patient-centred service across a nationwide network of hospitals, designed to provide private healthcare patients with fast access to expert care and a wide range of treatment options, to get you back to your best.

Our goal? Well, there's actually more than one: to make private healthcare as easy as possible for you to access and to get you treated and pain-free as swiftly as possible – let us add a little pain-free sunshine back to your day. We call it the “Wellsoon effect.”

Wellsoon private healthcare can be accessed through self-pay or private medical insurance. If you are a self-paying patient, flexible payment plans are also available to help you spread the cost of your treatment.



5,000+ treatments carried out last month.



100% clean record for hospital acquired infections.



Sites rated ‘Outstanding’ or ‘Good’ by CQC.



98% of patients recommend Practice Plus Group.

Helping Linda get back to her best!

Linda recently had her hip replacement surgery at Practice Plus Group Hospital, Barlborough and is now back to enjoying her active lifestyle.

Linda says: “At 58, I was starting to think of myself as just getting old and resigning myself to a life of pain while waiting for surgery.”

“We are by no means rich and paying for surgery was a big consideration, but I am so glad I went for it. I’m now recovering well and have felt like myself again for the first time in ages. I’m able to earn again, which wouldn’t have been possible had I not paid to have surgery sooner.”

“I feel my new hip has given me my life back!”



Linda Hand

What do we offer?

- ✓ Swift access to treatment - helping you to get back to doing what you love as quickly as possible.
- ✓ Expert care - choose your preferred surgeon to lead your care.
- ✓ Your hospital, your choice - select from our network of trusted hospitals.
- ✓ Personal support - a dedicated private healthcare coordinator will be there to answer any questions, guide you through every step of your journey and support you after you come home.

Our specialties:

- hip surgery
- knee surgery
- diagnostic imaging
- eye surgery
- general surgery
- gynaecology
- urology
- foot and ankle surgery
- shoulder and elbow surgery
- spinal surgery
- ear, nose and throat surgery (ENT)
- endoscopy
- hand and wrist surgery
- pain management
- sports injuries
- vascular surgery
- weight loss surgery
- GP service.

To see a list of procedures offered at our Practice Plus Group hospitals, along with a current price list, please visit our website [practiceplusgroup.com/wellsoon](https://www.practiceplusgroup.com/wellsoon) or call us on **03301 732 117**.

At Wellsoon, we believe quality healthcare should be accessible and clearly priced. That's why we've made it simple with three ways to get treated at our hospitals:



Pay for your treatment directly

Our team will provide a fixed price for your treatment, with no hidden costs.



Use your medical insurance

We work with health insurance providers so you can use your policy for treatment with us.



Spread the cost of your surgery

Our finance partner offers a range of payment plans, including 0% monthly repayments.

If you are paying for yourself, choose our Wellsoon self-pay service.

Whether it's for a consultation, diagnostic imaging, treatment or surgical procedures, the self-pay option is available to anyone looking to cover the cost of their surgery themselves.

We believe quality healthcare should be accessible and clearly priced. That's why we've made it simple.

Your private consultation for only £95 within one to two weeks* includes:

- ✓ an appointment with an expert consultant (of your choice)
- ✓ any required X-rays
- ✓ any required blood tests
- ✓ a tailored treatment plan (if necessary).

If you require treatment or surgery, Wellsoon provides package pricing – meaning you will receive one cost that covers your care, with no hidden extras.

Our prices include everything related to your surgery, including your hospital stay, medication, sundries, post-operative checks, aftercare and physiotherapy if required.

To book your consultation call our friendly private patient contact centre on **0330 173 2117**.

Did you know you could also spread the cost of your surgery with 0% payment plans?

Through our partner Chrysalis Finance, we offer approved patients a range of funding options to help spread the cost for one-off private treatments.



Payment plans are available over 12 months 0%, or longer-term options available from 24-60 months 14.9% APR.

To discuss your eligibility please contact **0330 173 2117**.

Practice Plus Group Hospitals Limited trading as Practice Plus Group is an Appointed Representative of Chrysalis Finance Limited, which is authorised and regulated by the Financial Conduct Authority. Practice Plus Group Hospitals Limited is a credit broker, not a lender. Acceptance is subject to status. Costs are uniform nationally, however customers may be required to pay for additional scans/tests if considered necessary. Visit practiceplusgroup.com/wellsoon/t-and-c.

If you have private medical insurance, choose our Wellsoon insured service.

Whether you have your own private medical insurance or are covered through your employer, you can access swift, hassle-free treatment at any one of our hospitals in England. And that's all thanks to our Wellsoon service.

To get started, contact your insurance provider to:

- ✓ Confirm that your policy covers the treatment you need.
- ✓ Request pre-authorisation for a consultation or surgery at Practice Plus Group.
- ✓ Provide us with your authorisation code when booking.

We work with all major insurers including AXA Health, Bupa, Aviva, WPA, Vitality, Healix, General & Medical and more. If you're unsure whether your insurer is accepted – we'll be happy to check for you.



Step one — contact your insurer

Have your insurance membership number ready and call your insurer.

Ask if your policy covers the treatment you need at Practice Plus Group and whether you need a GP referral. If approved, your insurer will give you a pre-authorisation number – you'll need this when booking your consultation.



Step two — choose your consultant

Your insurer will confirm which of our consultants are covered by your policy. You can browse our full list of consultants, including specialties and experience, on our website. Choose your preferred consultant before booking.



Step three — book your consultation

Call our friendly Wellsoon private patient advisors on **0330 173 2117**, or use our quick booking form to schedule your appointment. Have your insurance policy number and pre-authorisation code ready. If you have any questions, we're here to help.

FAQs.

How do I book an appointment?

The first step on your Wellsoon journey is to book an appointment. You can ring our friendly private patient advisors on **0330 173 2117** who will gladly find a convenient appointment for you with the consultant of your choice, at the hospital of your choice!

If I'm paying for myself, can you give me a quote before I go ahead?

Yes! We will always provide you with an estimated cost upon booking your consultation, and after your consultation we will confirm this with a formal quote. Most of the time, the estimated cost is the same as your quote, the only reason this may be different is if the procedure needed is different to what was initially discussed when booking.

What do I need to pay for if I have private medical insurance?

This will depend on your individual policy. Most insured patients will only need to pay their agreed excess after their appointment or treatment – typically between £100–£250. Unlike some providers, we don't add unexpected extras – our insured prices are all-inclusive, covering everything from your procedure and hospital stay to aftercare and recovery.

I have already been seen as an NHS patient, but have been told I have to wait for treatment - can I still use private healthcare?

We know that being treated sooner can have a huge impact on your quality of life, so if you would like to explore the option of paying for yourself or using your health insurance please speak to our private patient advisors on **0330 173 2117** or **selfpay@practiceplusgroup.com**. Changing your pathway from the NHS to private is simple, and you may even see the same consultant, as all of our consultants also treat NHS patients.

Why are you less expensive than other private hospitals?

We charge less than other private hospitals because we employ our consultants. This means we keep our costs low and are able to pass on these cost savings to our customers.

Do I need a GP referral?

There may be some occasions where we ask you for a GP referral, depending on the treatment you are seeking. However, on most occasions we will just request a past medical history from your GP.

Can I choose my consultant?

You can see a full list of our consultants on our website, with detailed biographies, photographs and their work history. Visit practiceplusgroup.com/consultants/

How and when do I pay?

You will be prompted to pay for your initial consultation at the time of booking. Payment for surgery is required one week before your surgery date. You can pay by debit card, credit card, or bank transfer (BACS). Alternatively, you can pay monthly via a credit agreement with our finance partner, Chrysalis Finance Limited. Find out more about our payment options at practiceplusgroup.com/wellsoon.

If you are an insured patient, please check your agreed excess with your insurer, this is then payable following your appointment or surgery if you proceed.

What is your CQC rating?

The Care Quality Commission (CQC), an independent regulator of health and social care in England, rated all of our hospitals as 'Outstanding' or 'Good'. This means you can rest assured that our services are safe, reliable and patient-focused.

Our unfaltering dedication to high-quality care is something we are very proud of; we constantly strive to do things better for our patients. This ethos has led to innovative, evidence-based developments in our procedures and ongoing improvements to the patient experience.

What if I have a problem after my surgery?

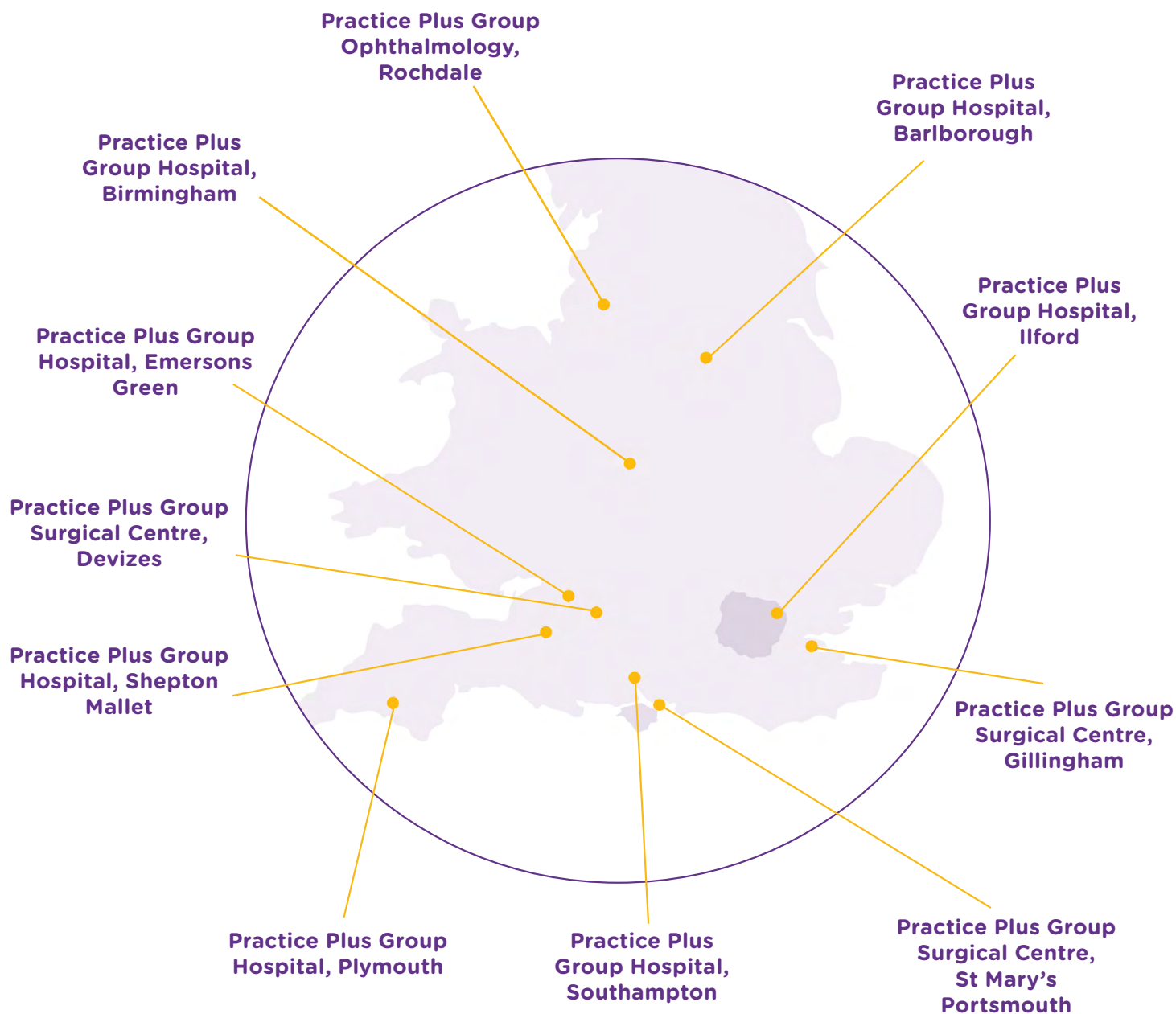
Wellsoon looks after you all the way through to recovery. Following your surgery, you may have a check-up appointment and/or physiotherapy depending on the type of surgery you've had. We offer comprehensive after care and provide a 24-hour clinician-led helpline following your surgery too.

Can I still have my surgery at Practice Plus Group if I have a health condition?

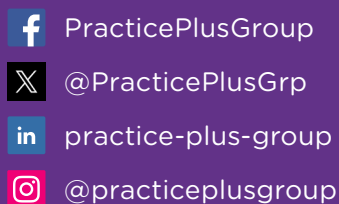
Depending on your health condition, we can provide selected treatments as long as your condition is well managed and stable upon admission to the hospital. This includes angina, asthma, atrial fibrillation, diabetes, high blood pressure, parkinson's disease and mild dementia. For our full referral criteria please visit practiceplusgroup.com/wellsoon



Our locations.



Keep in touch



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