



Practice  
Plus  
Group

Practice Plus Group Hospital,  
Shepton Mallet

# Ophthalmology referrer handbook



# Service information

At Practice Plus Group Ophthalmology, we are able to treat patients over the age of 18 years for a variety of conditions. We recognise how important it is for patients to be seen as quickly as possible, therefore we provide options for both NHS and private patients. We endeavour to provide quick access to high-quality treatments both on the NHS and for self-funded patients.

## Our services include:

- ✓ Cataract surgery.
- ✓ Glaucoma.
- ✓ Oculoplastics.\*
- ✓ Wet AMD.
- ✓ YAG laser.

\*Funding in place where applicable

## Please note:

All patients with vein occlusions need to be referred by an optometrist to their GP for cardiovascular risk checks as well as being referred to us, regardless of whether there is MO or not.

# Why choose us?

## NHS patients

High quality healthcare with short waiting times.

Did you know patients can choose where to have their NHS hospital treatment? Patients that need to see an NHS specialist can choose to access Practice Plus Group as an NHS patient.

**NHS**

## Private healthcare

Self-pay and insured options for patients with Wellsoon.

Available for patients paying for themselves or using their private medical insurance, Wellsoon offers high quality, consultant-delivered care without the unnecessary extras. Getting patients back to their best sooner.

**Wellsoon**  
Private healthcare

## Our location

We're committed to bringing care closer to you

You can find us at the Practice Plus Group Hospital, Shepton Mallet, Old Wells Road, Shepton Mallet, Somerset, BA4 4LP

 Practice Plus Group Hospital,  
Shepton Mallet

## Reasons to choose Practice Plus Group Hospital, Shepton Mallet



99% of patients surveyed recommended Practice Plus Group Ophthalmology to their friends and family.



The independent regulator of health and social services, CQC, rated Ophthalmology here as 'Good'.



Practice Plus Group Ophthalmology has a 100% clean record against hospital - acquired infections.

## How to refer

### GPs and optometrists

We can accept referrals through our dedicated channels below.



#### Email

Wet AMD referrals only - [practiceplusgrp.wetamdsheptonmallet@nhs.net](mailto:practiceplusgrp.wetamdsheptonmallet@nhs.net)

Private healthcare - [Private.Shepton@practiceplusgroup.com](mailto:Private.Shepton@practiceplusgroup.com)



#### eRS

- Cataracts Clinic - Shepton Mallet Practice Plus Group - Ophthalmology - NTPH1
- Wet AMD - Shepton Mallet Practice Plus Group - Ophthalmology - NTPH1



For more information about referrals, please visit: [practiceplusgroup.com](http://practiceplusgroup.com)

For a copy of our fast-track referral form please call **0333 321 8278**

# Referral information for cataracts

We are unable to treat patients who have complex ocular conditions or require additional general health support. Our hospitals and surgical centres will assess all patient needs on an individual basis.

## **We are unable to treat patients who have or need:**

- BMI >45 in Practice Plus Group hospital settings.
- Require continuous O2 therapy.
- Cardiac arrest or stroke in the last six months.
- Unable to lay flat and keep still for 20 minutes.
- Previous glaucoma surgery (stents or trabs or tubes).
- Active vein occlusion.
- Black cataracts.
- Nanophthalmos.
- Corneal grafts.
- Active detached retina.

At many of our sites, patients will be referred back into the community for their follow up appointment after cataract surgery. To find out if this is applicable, please contact our team at: **0333 321 8278**

# Referral information for Wet AMD



We operate a fast-track response service upon receipt of referral.

## **We can treat most macular conditions that respond to Intravitreal Injections**

- Wet Macular Degeneration (WAMD).
  - Vein Occlusions (VO).
  - Neovascular membranes associated with myopia (Myopic CNVM).
- (These conditions may be treated with Lucentis or Eylea)

## **We are unable to treat patients who have or need**

- Dry AMD.
- Epiretinal membranes.
- Macular holes.

For more referral information, please contact: **0333 321 8278**  
or visit our website: [practiceplusgroup.com](https://www.practiceplusgroup.com)



# Self-pay options

Patients looking for more flexibility around their appointments and lens choices can choose Wellsoon private healthcare from Practice Plus Group. Patients can choose self-pay or use their private medical insurance.

## Our private treatments include:

- ✓ **Cataract.**
- ✓ **YAG laser.**
- ✓ **Oculoplastic.**

## Access to treatment within six weeks

We deliver an outpatient appointment and treatment within six weeks of first making contact.

## Payment options

We offer patients the option to spread the cost of thier treatment using a range of payment options, which can be arranged in advance through our partner Chrysalis Finance.

## Lens options:

- ✓ **Monofocal lens**  
Good for single distance or near vision
- ✓ **Eyhance lens**  
Good for distance vision with the addition of enhanced intermediate vision
- ✓ **Extended depth of focus**  
Ideal for improving distance and intermediate vision (e.g. computer screen vision)
- ✓ **Toric distance lens**  
Can be used with various lens types for patients with astigmatism



**Wellsoon**  
Private healthcare



## Find us

### Address

Practice Plus Group Hospital,  
Shepton Mallet,  
Old Wells Road,  
Shepton Mallet,  
Somerset,  
BA4 4LP

### Opening hours :

6am - 8pm Monday to Friday,

## Contact us

### Call us:

Private healthcare patients:  
**0330 173 8439**

Reception  
**0333 321 8278**

All calls (inbound and outbound) are  
recorded for quality and training purposes.

Private healthcare  
**0330 173 8439**

All calls (inbound and  
outbound) are recorded  
for quality and training  
purposes.

**Address**

Practice Plus Group  
Hospital, Shepton Mallet,  
Old Wells Road,  
Shepton Mallet,  
Somerset,  
BA4 4LP

**Opening hours**

Monday to Friday  
6am-8pm

Reception  
**0333 321 8278**