

£100 PMI excess terms and conditions

Terms and conditions

Please read the following terms and conditions carefully. These terms and conditions govern the £100 PMI excess promotional offer (“the Offer”). These terms and conditions are applicable to anybody receiving services at a Practice Plus Group facility **except** Practice Plus Group MSK and Diagnostics, Buckinghamshire after **01/07/2024**. If you have received any services before this date, we are unable to retrospectively apply the Offer.

1. The promoter is Practice Plus Group Hospitals Limited, [6 Napier Court, Napier Road, Reading, Berkshire, England, RG1 8BW] (“PPG”).
2. Practice Plus Group is a registered data controller with the Information Commissioner’s Office. We respect your right to privacy and will only process personal data you provide to us in accordance with the Data Protection Act 2018, the General Data Protection Regulations 2016 the Privacy and Electronic Communications (EC Directive) Regulations 2003 and other applicable privacy laws. For more information see the Practice Plus Group Privacy Policy (<http://www.practiceplusgroup.com/privacy-notice>)
3. By entering the promotion, you agree to the below terms and conditions, the private pay terms and conditions, the decisions of PPG and to receive email notifications from PPG in relation to the promotion.
4. The Offer is only applicable to customers using Private Medical Insurance, it is not applicable to those using self-pay to fund services.
5. Only customers who undertake services at the nominated PPG facility after the date shown above shall be entitled to receive the Offer. Free excess cover will be automatically awarded to those who use the service after this point, and until further notice.
6. To qualify for the Offer, the customer must have received care that is eligible to be covered by their Private Medical Insurer¹, any services not covered by their insurer will not be part of this promotion.
7. If a customer’s excess cover is higher than £100 then the any amount over £100 will be payable to PPG.
8. Any remaining excess will be confirmed with the customer either directly through PPG or our partner Healthcode within 12 months of services taking place.
9. If a customer has an excess that exceeds £100, and does not pay the remaining amount within 45 days of receiving their bill the offer will become invalid and the full excess payment will be required.
10. It is the customers responsibility to be aware of their excess amount agreed with their Private Medical Insurer – any queries on the excess amount should be raised directly with their insurer.
11. PPG are not made aware of the excess on a customer’s policy until after the services at the facilities have taken place, therefore are unable to confirm if the £100 excess offer covers their entire policy excess or part of it.
12. The Offer will only cover £100 excess across one membership year, per single spell of treatment. A single spell of treatment is defined as the time between a customer being referred to PPG, until their discharge for that specific referral.

¹ Only applicable to AXA, Aviva, Bupa, Vitality, WPA, Healix and General and Medical

13. In the event of fraud, abuse, and/or an error affecting the proper operation of the promotion, PPG reserves the right to end or suspend the promotion; and/or amend these terms and conditions without notice and at their sole discretion.
14. There is no alternative to the Offer or any cash substitute. The Offer is non-transferable.
15. PPG reserves the right to refuse the issue of any reward to any customer at any time.
16. PPG's decision is final and binding in all matters and no correspondence will be entered into.
17. Please note that this offer is not applicable to Practice Plus Group MSK and Diagnostics, Buckinghamshire.